

MEMORANDUM FOR All Pine Bluff Arsenal (PBA) and Tenants

SUBJECT: Quality, Environmental and Safety Management Systems Policy Letter 702-1

1. References:

- a. ISO 9001:2008, Quality Management Systems – Requirements.
- b. ISO 14001:2004, Environmental Management Systems – Requirements with Guidance for Use.
- c. BS OHSAS 18001:2007, Occupational Health and Safety Management Systems – Requirements.

2. Pine Bluff Arsenal is committed to safely producing quality ammunition and chemical defensive equipment in an environmentally sensitive and sustainable manner. This commitment contributes to our competitive strength and benefits our community, customers and employees. When asked what PBA's policy is in regard to quality, environmental or safety, every employee should be asked to, at a minimum, verbalize that it is PBA policy to complete our mission:

- a. Right today
- b. Better tomorrow

“Right today” simply means complying with regulations, policies, plans, work instructions, SOPs and other requirements. It is not acceptable to sidestep a known requirement and ask forgiveness later. It is not acceptable to compromise the quality of products that will be used by our warfighter and when we make these products, we minimize impact on the environment and ensure no one gets hurt in the process. It is the Arsenal policy to comply with all requirements; it is policy to do it right. The Installation's continued viability – your job – depends on it.

“Better tomorrow” means that very day, we will make improvements. Every time we start a manufacturing or administrative process, it should be more efficient and more environmentally friendly than it was before. Every day should be safer than the previous one.

3. As a basis of this commitment, the Installation will:

- a. Comply with applicable regulations and other requirements.
- b. Set quality, environmental and safety objectives and monitor our performance through metrics and evaluations.

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- c. Make continuous improvements in our management systems, products and services.
 - d. Evaluate our activities and assess safety and environmental risks with the objective of preventing injuries and ill health caused by the workplace and preventing pollution.
4. This policy shall be periodically reviewed and updated, communicated to and understood by all personnel performing work on behalf of the Arsenal and made available to interested parties and the public.
 5. This policy supersedes Policy Letter 702-1 Subject: Quality, Environmental and Safety Management Systems dated 19 November 2012.
 6. POC for this policy letter is the Corporate Quality Office, extension 3052.



CHADWICK T. BAULD
COL, CM
Commanding